

Follow those quick instructions to know what and where you can find the information you need!

1 Use the direct link to our website: Safran, Tools, Boost page

2 Use the bar to:

- Access our services pages
- Follow our best practices
- Discover our products
- Contact Us
- Know more about us

3 You encounter a technical event? Go to this to get a quick access to our first recommendations and your Field Rep contact

4 Get a direct access to our services via this dedicated section (Process, forms). Each service will be detailed for you.

5 Find all the forms, userguides or checklists that you will need to work with us

6 **NEW!** Discover SafranHE's new service, The E-Form, a better and easier way to work with us via your TOOLS account! Reduce your workload now by visiting this page.

7 Found an acronym that you did not understand. Find its meaning in our glossary.

8 Need to directly contact someone? Click on person you want to get the contact details.



MORE DETAILS



Services

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2 Access any service you want or the toolbox

3 Service description

4 Service: process description with access to forms needed

5 Change the type of service.

For example:

SBH – Unschedule

SBH – Schedule

6 Download or print the checklist to make sure you have not forgot any step of the process

7 Download or print the process

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Toolbox

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2 Chose between form, userguide or checklist

3 Download or Print the form you need

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Best Practices

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2 Access via this menu to:

- Core return process
 - Steps to follow when sending back your engine
- Incoterms
 - See which incoterms are used by Turbomeca
- Invoicing process
- Storage & Packing
 - Download poster of packing best practices for your technical department. Download the guideline and instructions for packing
- Second Hands
 - Get access to second hand engine / module list and download the guideline to help you in the process.
- E-From
 - Discover the new E-Form. Video and guidelines are available for you to download and get direct access to this new service.
- Quality
 - Discover what Safety Management System means in a company. Download posters and presentations for you to understand

The screenshot shows the TASK 2016 website interface. At the top, there's a navigation bar with 'Services', 'Best Practices', 'Products', 'Contact Us', and 'About Us'. A red circle highlights 'Best Practices'. Below the navigation, a sidebar menu lists 'Incoterms', 'Invoicing Process', 'Storage & Packing', 'Second Hands', 'E-Form', and 'Quality'. A red circle highlights 'Storage & Packing'. The main content area displays 'Step 1: Fill in the Material Induction Form' with instructions: 'The Material Induction Form must be sent for any engine/module/accessory returning to TURBOMECA for Repair or Overhaul. To allow rapid induction into repair process, please send this form by email to your TURBOMECA Customer Service Representative (CSR) before returning your material, and wait for your CSR green light before proceeding with shipment.' Below this is a diagram of the return process flow: Customer -> Serviceable Returned -> Core Unit received. A red circle highlights a note: 'Click starts once the material has the TM provision'.

Products / Contact Us / About Us

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1 Discover:

OUR PRODUCTS:

All engine variant description with downloadable factsheets.
Discover our engine range

OUR PRODUCTS:

Get the contact details of all the person you need. From top management to your dedicated support team (FR, CSR, CSM...)

ABOUT US:

Click an discover what is SAFRAN, what is TURBOMECA. You can watch videos and download brochures.

The screenshot shows the 'CONTACT US' page on the TASK 2016 website. A red circle highlights the 'Products' menu item in the navigation bar. The page features a 'Dedicated Contact Points' sidebar with roles like 'Customer Support & Transformation Director', 'Customer Service Managers - CSM', 'Customer Service Representatives - CSR', 'Field Representatives', 'Business Development Manager', and 'Quality Manager'. The main content area includes a green box stating: 'From 2016, TURBOMECA Asia Pacific will be located in Seletar Aerospace Park, 11 Seletar Aerospace Link, Singapore 797354'. Below this is a profile for 'Mathieu ALBERT, Managing Director' with contact details: DID +65 6548 6528, Fax +65 6545 4978, and email mathieu.albert@turbomeca.com.sg. There's also a 'SAFRAN Front Office Organization Chart' and a 'TURBOMECA Helpline' button. At the bottom, there's a photo of the SAFRAN Turbomeca Asia Pacific team and a 'Customer Support & Transformation Director' button.